

NO HARM ACROSS THE BOARD

Days Since Last **Readmission**



Preventing Readmissions:

- Begin discharge planning upon admission.
- Patient risk assessment upon admission.
- Multidisciplinary discharge planning and patient-centered discharge preparation.
- Palliative care planning.
- Ensure patients receive education on medications and post-hospital care management.
- Conduct effective medication reconciliation.
- Telephone follow-up with patient/family caregiver, primary care provider, and next step in care.



New York State
Partnership
for Patients




Improving Healthcare for the Common Good®