The Healthcare Association of New York State (HANYS) and the Greater New York Hospital Association (GNYHA) have partnered to serve as a Hospital Engagement Network (HEN) under the Partnership for Patients, a national initiative of the Centers for Medicare & Medicaid Services (CMS) to advance its goals of better health, better care, and lower costs. NYS Partnership for Patients (NYSPFP) will leverage the collective experience of HANYS and GNYHA in implementing quality improvement programs to enhance the progress and commitment to patient safety already evident in hospitals throughout the state and effect comprehensive, rapid, and sustainable change.

MORE THAN 170 HOSPITALS ARE PARTICIPATING IN NYSPFP.

BENEFITS OF PARTICIPATION

Infusion of Significant Quality Improvement (QI) Resources

Participants will benefit from targeted strategies to build QI capacity; comparative condition-level QI data; hands-on technical assistance via project manager and data analytic support; active engagement of physicians; and TeamSTEPPS® and leadership training.

Alignment with the New York State Quality Agenda

The New York State Department of Health (DOH) is considering the NYSPFP approach to meet requirements for DOH to develop a NYS Hospital Quality Initiative. Participation will also serve to align goals with DOH hospital-acquired infection (HAI) reporting, preventable readmission reduction, and some anticipated focus areas for the New York State Medicaid Program. Finally, NYSPFP will facilitate coordination with IPRO on related activities.

Alignment with Federal Quality Imperatives

NYSPFP aims to improve member achievement relative to the impact of Medicare penalties for hospital-acquired conditions (HACs), CMS value-based purchasing (VBP) scores and related payments, and performance on public reporting of related measures.

CMS GOALS

• Reduce hospital-acquired conditions by 40%
• Reduce preventable readmissions by 20%

NYSPFP FOCUS AREAS

● NURSING CENTERED INITIATIVES
  • Pressure ulcers
  • Injuries from falls and immobility
  • Venous thromboembolism
  • Adverse drug events

● INFECTION PREVENTION INITIATIVES
  • Catheter-associated urinary tract infections
  • Central line–associated bloodstream infections
  • Surgical site infections
  • Ventilator-associated pneumonia

● BUILDING CULTURE AND LEADERSHIP

● PREVENTABLE READMISSIONS INITIATIVE

● OBSTETRICAL SAFETY INITIATIVE
NYSPFP will actively engage hospitals through the Collaborative Methodology and a Learning Network Approach. The elements of the NYSPFP approach are described below.

**Focus on Culture and Leadership**
A focus on building organizational capacity for quality improvement and on developing a sustainable quality infrastructure that can support the organizational commitment to patient safety, quality improvement, transparency, effective communication, and teamwork will be a cross-cutting theme of all NYSPFP initiatives.

*Resources will be deployed via:*

**Organizational Assessments**
Organizational assessment tools will be administered to identify areas in need of improvement, assess current use of evidence-based practices, monitor and report on progress, and tailor NYSPFP support, training, and coaching services.

**Monitoring Progress**
Progress will be continuously reported to hospitals. Data reports will be disseminated on a hospital-specific and aggregate basis for hospitals to monitor results and provide feedback to senior leadership and frontline staff.

**Program Content, Design, and Implementation**
Clinical and quality experts will develop the framework and content of each initiative. Each program will be informed by intensive educational and training activities, quality improvement tools and resources, and customized support.

**One-on-One Training and Support**
Participating hospitals will receive individual training and support via comprehensive coaching and implementation experience, designated NYSPFP project managers, site visits, and data/analytic support.

**Web Portal**
A Web portal will provide real-time data reports, an online educational media center, and initiative-related news, information, and events.

**THE NYSPFP STEERING COMMITTEE**
- Center for Medical Consumers
- Clinical Workgroups
- Excellus
- Healthcare Trustees of New York State
- IPRO
- Medical Society of the State of New York
- New York State Regional Hospital Associations
- New York State Health Foundation
- NYSPFP Participating Hospitals
- United Hospital Fund

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