The Healthcare Association of New York State (HANYS) and the Greater New York Hospital Association (GNYHA) have partnered to serve as a Hospital Engagement Network under the Partnership for Patients, a national initiative of the Centers for Medicare & Medicaid Services (CMS) to advance their shared goals of better health, better care, and lower costs. NYS Partnership for Patients (NYSPFP) supports hospitals’ efforts through quality improvement programs to enhance the progress and commitment to patient safety already evident in more than 160 hospitals throughout the state.

NYSPFP GUIDING PRINCIPLES
NYSPFP’s approach to achieving performance excellence is embedded in a dynamic set of Guiding Principles designed to foster a culture of safety and continuous quality improvement in our hospitals.

The NYSPFP Guiding Principles are organized into four broad categories and are operationalized as follows:
NYSPFP RESOURCES
In addition to providing significant quality improvement resources, participating hospitals benefit from NYSPFP’s alignment with New York State’s quality agenda, as well as Federal quality imperatives. Additional benefits of participation include:

• Focused support on culture and leadership to develop a sustainable quality infrastructure.
• Organizational assessment tools to identify areas in need of improvement, monitor progress, and tailor coaching services.
• Data analytic support to monitor progress on a hospital-specific and aggregate basis.
• Program content, design, and implementation developed by clinical and quality experts.
• One-on-one training, coaching and support—including site visits—through designated NYSPFP project managers.
• A Web portal that provides real-time data reports, and initiative-related news, information, and events.

REDUCING HARM ACROSS THE BOARD
NYSPFP’s “no harm across the board” approach promotes a culture of patient-centered care by drawing attention to the impact of each and every adverse event on patients.

Using the NYSPFP Guiding Principles framework and the no harm across the board approach, hospitals are effecting change in the priority focus areas identified by CMS:

• Building culture and leadership
• Patient and family engagement
• Adverse drug events/medication safety
• Catheter-associated urinary tract infections
• Central line-associated bloodstream infections
• Injuries from falls and immobility
• Obstetrical safety
• Pressure ulcers
• Preventable readmissions
• Surgical site infections
• Venous thromboembolism
• Ventilator-associated events

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