



GUIDING PRINCIPLES

OF THE NYS PARTNERSHIP FOR PATIENTS



CULTURE OF SAFETY

- Building Capacity
- Being Flexible to Change
- Creating Highly Reliable Organizations
- Ensuring a Just Culture, with All Disciplines Accountable for Patient Safety
- Continually Striving For Excellence



INNOVATE

Continually test/pilot strategies for value. Capture strategies from all sources (internal, external, clinical, non-clinical). Align efficiency & reduction of cost/waste with strategies for preventing harm.



ENGAGE

Target total stakeholder engagement

- Leadership
- Physicians
- Patient/Families
- Frontline Clinician & Support Staff
- Community-Based Providers



INTEGRATE

Integrate care practices into the delivery system by focusing on:

- Interdisciplinary Team Development
- Patient Safety Practices
- Prevention Protocols (No Harm Across the Board)



HARDWARE

Exhaust all strategies for hardwiring evidence based practices. Measure and track to ensure compliance.

- Tools
- Communication Protocols
- Bundles
- Checklists
- EHR