



New York State
Partnership
for Patients

CARE PARTNER FRAMEWORK



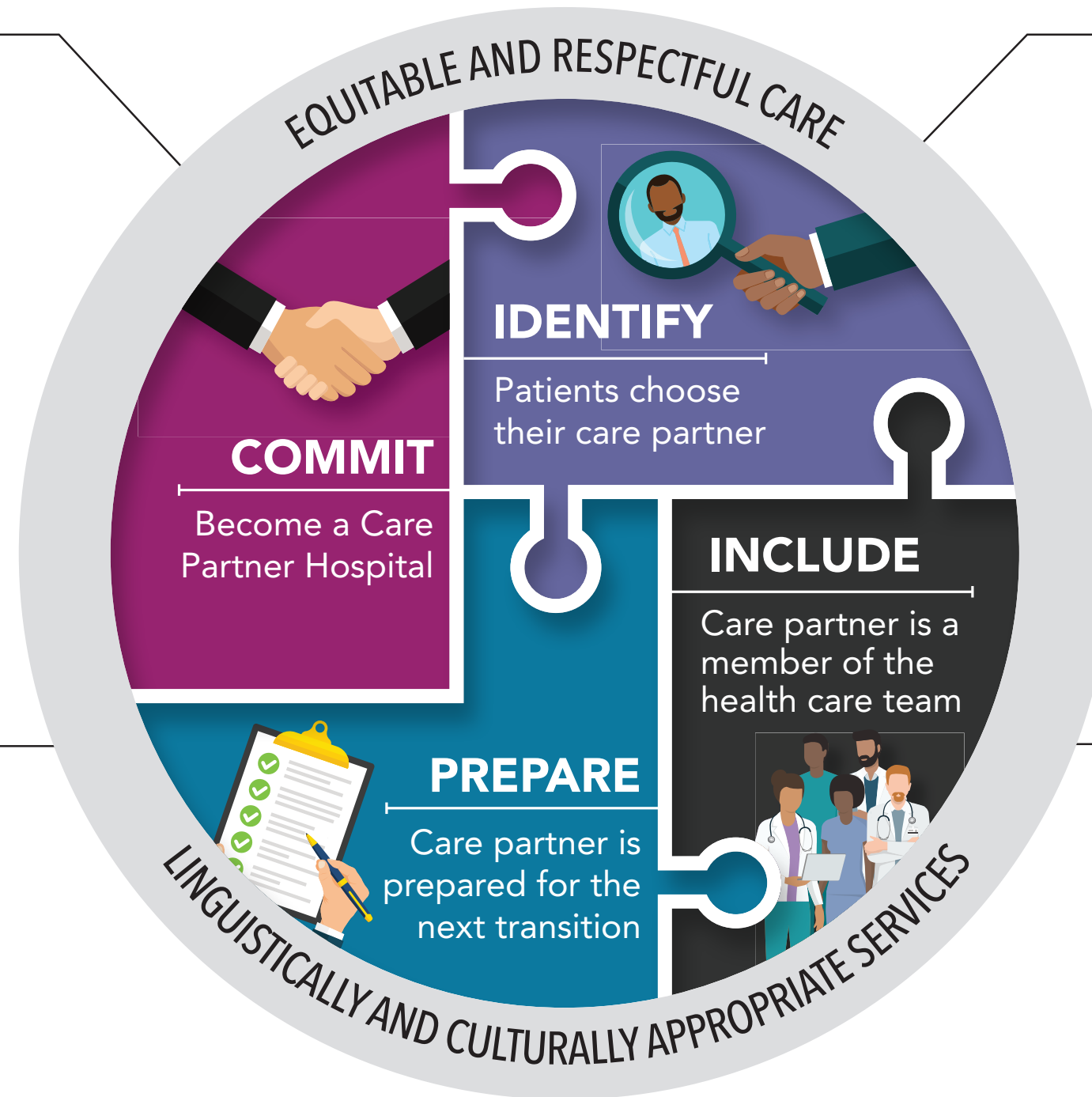
STEP 1: COMMIT

- » Dedicate a program leader
- » Establish a care partner program
- » Broadly promote the care partner role
- » Continuously evaluate and improve the program



STEP 4: PREPARE

- » Assess care partner's education needs
- » Educate care partner on essential care activities at home
- » Allow care partner to demonstrate understanding using teach-back
- » Integrate care partner into discharge planning



STEP 2: IDENTIFY

- » Support patient to designate a qualified care partner
- » Introduce care partner to the medical team
- » Display name and contact info in highly visible areas
- » Provide a visual identifier for care partner to wear in the hospital



STEP 3: INCLUDE

- » Orient the care partner to the unit environment and routine
- » Empower care partner to perform simple patient care activities
- » Invite care partner to daily patient rounds and bedside huddles
- » Involve care partner in discussions about the patient's care plan

